

# **South Jersey Gas reminds customers and community about utility assistance programs**

**FOLSOM, N.J.**, October 17, 2017 – For residential customers having difficulty paying their utility bills, there are financial assistance programs available to those who qualify.

South Jersey Gas encourages customers to take advantage of these financial assistance options, which are designed to help elderly, disabled or low-income residents. The programs are run by state, federal and non-profit organizations.

For a list of financial assistance programs, visit [southjerseygas.com/assistanceprograms](http://southjerseygas.com/assistanceprograms).

To find out more information about South Jersey Gas payment options, Budget Billing/Equal Payment Plans or other flexible payment approaches to managing your account, call the Customer Contact Center at 888-766-9900 or visit [southjerseygas.com/contactus](http://southjerseygas.com/contactus).

## **ABOUT SOUTH JERSEY GAS...**

South Jersey Gas, subsidiary of South Jersey Industries (NYSE:SJI), delivers safe, reliable, affordable natural gas and promotes energy efficiency to approximately 381,000 residential, commercial and industrial customers in Atlantic, Cape May, Cumberland, Salem, and portions of Gloucester, Burlington and Camden counties in New Jersey. Visit [www.southjerseygas.com](http://www.southjerseygas.com) to learn more about South Jersey Gas and its programs.

**Telephone:** 609-561-9000, x4496

**Contact:** [Media@sjindustries.com](mailto:Media@sjindustries.com)

(See Below for available programs)



# Financial Assistance Programs



Need help paying your utility bills on a regular basis?  
 South Jersey Gas connects you to financial assistance options for residential customers.

PROGRAM	DESCRIPTION	CONTACT INFORMATION
<b>Universal Service Fund (USF)</b>	The New Jersey Board of Public Utilities created the Universal Service Fund program to help low-income households pay for electric and natural gas service. Eligible New Jersey customers pay no more than 6% of their income for their natural gas and electric service. The USF program is administered by the New Jersey Department of Community Affairs.	<b>USF/LIHEAP Hotline:</b> 866-240-1347 <b>Visit:</b> <a href="http://www.nj.gov/dca/divisions/dhcr/offices/usf.html">www.nj.gov/dca/divisions/dhcr/offices/usf.html</a>
<b>Home Energy Assistance Program (HEAP)</b>	The Home Energy Assistance Program (HEAP) helps elderly, disabled and low-income New Jersey residents pay their energy bills. Payments vary depending on your income, household size, fuel type and heating region.	<b>Call:</b> 800-510-3102 <b>Visit:</b> <a href="http://www.nj.gov/dca/divisions/dhcr/offices/hea.html">www.nj.gov/dca/divisions/dhcr/offices/hea.html</a>
<b>Lifeline Assistance Program</b>	Lifeline is a utility assistance program that offers \$225 to persons who meet the eligibility requirements of the Pharmaceutical Assistance to the Aged and Disabled program or who receive Supplemental Security Income.	<b>Call:</b> 800-792-9745 <b>Visit:</b> <a href="http://www.state.nj.us/humanservices/doas/home/lifeline.html">www.state.nj.us/humanservices/doas/home/lifeline.html</a>
<b>NJ Shares</b>	NJ Shares assists income-eligible households in paying their energy, telephone and water bills. New Jersey SHARES provides relief to people who are not eligible for other types of assistance.	<b>Call:</b> 866-657-4273 <b>Visit:</b> <a href="http://www.njshares.org">www.njshares.org</a>
<b>NJ Comfort Partners</b>	NJ Comfort Partners is a free energy saving and energy education program for qualified low-income customers. The program helps you save energy and money and helps make your home more energy-efficient.	<b>Call:</b> 888-773-8326 <b>Visit:</b> <a href="http://www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners">www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners</a>
<b>Temporary Relief for Utility Expenses (TRUE)</b>	Temporary Relief for Utility Expenses (TRUE) is a one-time program designed to help low-to-moderate income households in New Jersey. The intent of the program is to help those who are experiencing economic hardships and struggle to pay their natural gas and electric bills. The Affordable Housing Alliance is the administrator of the TRUE program and is funded by the New Jersey Board of Public Utilities (BPU).	<b>Call:</b> 732-982-8710 <b>Visit:</b> <a href="http://www.njpoweron.org">www.njpoweron.org</a>
<b>Payment Assistance for Gas and Electric (PAGE)</b>	The PAGE energy assistance program benefits homeowners and renters who are NJ residents; have not have received USF in the past 6 months or HEA within the last heating season, facing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service, and have a past history of making regular payments towards their utility bills.	<b>Call:</b> 732-982-8710 <b>Visit:</b> <a href="http://www.njpoweron.org">www.njpoweron.org</a>
<b>Catholic Charities Financial Assistance</b>	People of all backgrounds and religions may receive help paying bills to avoid a disconnection of services.	<b>Call:</b> 856-342-4100 <b>Visit:</b> <a href="http://www.needhelppaying-bills.com/html/camden_catholic_charities_assi.html">www.needhelppaying-bills.com/html/camden_catholic_charities_assi.html</a>

**CUSTOMER SERVICE** 1-888-766-9900 Mon-Fri 7AM to 8PM / Sat 9AM to 2PM  
 e-mail: [customer care@sindustries.com](mailto:customer care@sindustries.com)

CONNECT WITH US!



[www.southjerseygas.com](http://www.southjerseygas.com)